



How do I lodge an application for documents with the NSO (National Statistics Office)?

You can lodge your application with the NSO for relevant documents to support your visa application by using one of the following three methods:

1 – ONLINE

- Please go to www.ecensus.com.ph;
- Click on *Request for copies of Birth/Marriage/Death Certificate/CENOMAR (Singleness)*
- Click on 'I accept' on the declaration that appears requesting you agree to terms/conditions of eCensus;
- Complete the form online for your documents;
- Ensure that your delivery address is the Australian Embassy as guided by the website;
- Ensure that you state the purpose for the documents as '*Australian Visa*'

Once completed, the NSO will courier your requested documents directly to the Visa Office of the Australian Embassy in Manila to be attached and considered with your visa application.

2 – PHONE

- Call the NSO Helpline on: (02) 737 1111;
- Speak with the operator to order your documents;
- Ensure that you advise the operator that the purpose for the documents are *for an Australian Visa*;
- Ensure that you advise the operator that your visa application will be lodged/is under consideration by *the Australian Embassy Manila*

Once completed the NSO will courier your requested documents directly to the Visa Office of the Australian Embassy in Manila to be attached and considered with your visa application.

3 – WEBCHAT

- Please go to www.birthcertificates.com.ph
- Click on *Online webchat available – click here*;
- Follow the prompts to choose the documents you are requesting;
- Ensure that you advise the operator that the purpose for your documents are *for an Australian Visa*
- Ensure that you advise the operator that your visa application will be lodged/is under consideration by *the Australian Embassy Manila*

Once completed the NSO will courier your requested documents directly to the Visa Office of the Australian Embassy in Manila to be attached and considered with your visa application.